

## FREQUENTLY ASKED QUESTIONS

### Q. How can I find out if I qualify for subsidised care?

Your GP or specialist will refer you to the Needs Assessment Service Coordination (NASC) team. They will assess your health needs and determine the level of care you require and then arrange for a means test (administered by Work and Income NZ (WINZ)). If you meet the criteria you may receive part or fully subsidised care.

### Q. Can I come to Summerset without a subsidy?

Yes. A number of our residents pay privately. If you come to Summerset and you are approved for a subsidy at a later date, then you will be reimbursed for the care received. In most cases the subsidy is backdated to the date of application. For more information go to [www.moh.govt.nz](http://www.moh.govt.nz)

### Q. Will someone be there to help me in the middle of the night?

Yes. Care staff are on duty 24 hours per day – just push your call bell.

### Q. Who looks after my medication?

Our Registered Nurses will supervise your medication requirements as prescribed by your GP and dispensed by our contract pharmacist. Your personal care plan is reviewed regularly.

### Q. If my family live far away will someone help me to get to specialist appointments?

Yes – a staff member will help with this.



## SUMMERSET BY THE LAKE, TAUPO

Summerset by the Lake is close to the lake edge and just seven minutes south of Taupo town and close to the airport. Famous for its rainbow trout fishing, other popular pursuits include boating, golf, skiing, skydiving, hunting and bushwalking. The village is set in one of the most picturesque areas in New Zealand.

### IF YOU NEED TO KNOW MORE, CONTACT US AT:

PHONE: 07 376 9471 / 0800 786 637

WEBSITE: [www.summerset.co.nz](http://www.summerset.co.nz)

ADDRESS: 2 Wharewaka Road, Wharewaka, Taupo

AREA: 6.0 hectares

LIVING OPTIONS: 88 villas, 14 apartments plus another 20 under construction, 18 care apartments



 *Summerset by the Lake* Welcome home



# SUMMERSET CARE

The right care, in the place that's right for you.

 *Summerset by the Lake* Welcome home

## PEOPLE WHO CARE

Our nurses and caregivers are dedicated to providing a high standard of professional and personalised care. Registered Nurses provide the best of clinical care supported by trained caregivers 24 hours a day.



## ALL SUMMERSET CARE RESIDENTS RECEIVE:

- Respect, dignity and care
- 24 hour clinical care led by our nursing team
- Daily meals to suit most requirements
- Mobility aids as required
- A key worker who will come to know you well and be responsible for developing your care plan with you
- Access to our professional partners – GP, chemist, podiatrist, physiotherapist and hairdresser
- Great communal facilities, including lounges, residents' bar, large screen Sky TV, library, computers, pool/billiards table, hair salon, spa pool
- A full activities programme including regular van outings

Other services are available to care residents, such as telephone, TV and dry cleaning, and we can arrange visits to specialists – see our services brochure.



## A CARE OPTION TO SUIT YOU

### RESPITE CARE / SHORT TERM CARE

Summerset welcomes residents who require short term care (also called respite care). You can stay with us for one day to one month. You may need care while your family or carer are away – or you may be recovering from a hospital stay. Subsidies are often available so do contact our Village Manager.

### DAY CARE PROGRAMME

At Summerset we also offer a quality day care programme. Just book in and you can enjoy the warm supportive environment and companionship of other residents at a small cost. Subsidies may also be available.



### DIVERSIONAL THERAPY

At Summerset we employ dedicated diversional therapy staff who provide daily activities and entertainment for residents individually and in groups. Common activities include bowls, daily news, van outings, flower arranging, quiz games and housie, or sometimes just a chat. Interdenominational church services are held regularly.

### REST HOME CARE

We have recently passed a rigorous independent audit and can now provide supported living right through to rest home care. This will ensure that the very best of clinical care is available to residents in their own spacious care apartment, with subsidised care, if applicable.

## SUMMERSET SURE

*Summerset provides the right level of care when you need it. Talk to our Nurse Manager about the option that is best for you. Then you will be sure ... Summerset Sure.*

Every Summerset village employs Registered Nurses, and experienced caregivers who are on hand at all times. Medical practitioners, podiatrists and hair dressers visit the village on a regular basis.



## SUMMERSET CARE APARTMENTS



Purchasing a Lifetime Occupation Right to a care apartment offers you the “best of both worlds” – companionship, security and your choice of personalised packages of care in a spacious and private home where your friends and family can visit and stay anytime. These care apartments are bright and modern.

### TRY BEFORE YOU BUY

Enjoy the very best in convalescent care in a roomy, serviced one bedroom apartment while you decide if Summerset would be the right choice for you long-term. Ask our staff for details.