

FREQUENTLY ASKED QUESTIONS

Q. How can I find out if I qualify for subsidised care?

Your GP or specialist will refer you to the Needs Assessment Service Coordination (NASC) team. They will assess your health needs and determine the level of care you require and then arrange for a means test (administered by Work and Income NZ (WINZ)). If you meet the criteria you may receive part or fully subsidised care.

Q. Can I come to Summerset without a subsidy?

Yes. A number of our residents pay privately. If you come to Summerset and you are approved for a subsidy at a later date, then you will be reimbursed for the care received up to the date of application. For more information go to www.moh.govt.nz

Q. Will someone be there to help me in the middle of the night?

Yes. Care staff are on duty 24 hours per day – just push your call bell.

Q. Who looks after my medication?

Our Registered Nurses will supervise your medication requirements as prescribed by your GP and dispensed by our contract pharmacist. Your personal care plan is reviewed regularly.

Q. If my family live far away will someone help me to get to specialist appointments?

Yes – a staff member will help with this.



SUMMERSET IN THE VINES, HAVELOCK NORTH

Summerset in the Vines is set in a picturesque, north-facing garden setting on the lower slopes of Te Mata Peak. Positioned beautifully for maximum sunshine, the Village enjoys views over orchards and vineyards to the ranges in the west. The centre of Havelock North village is only a five minute drive, with Hastings and Napier both within twenty minutes by car or bus.

IF YOU NEED TO KNOW MORE, CONTACT US AT:

PHONE: 06 877 1185 / 0800 786 637

WEBSITE: www.summerset.co.nz

ADDRESS: 49 Te Mata Road, Havelock North

AREA: 5.2 hectares

LIVING OPTIONS: 94 villas, 18 apartments, 10 care apartments, 40 bed Care Centre



 **Summerset in the Vines** Welcome home



SUMMERSET CARE

The right care, in the place that's right for you.

 **Summerset in the Vines** Welcome home

PEOPLE WHO CARE

Our nurses and caregivers are dedicated to providing a high standard of professional and personalised care. Registered Nurses provide the best of clinical care supported by trained caregivers 24 hours a day.



ALL SUMMERSET CARE RESIDENTS RECEIVE:

- Respect, dignity and care
- 24 hour clinical care led by our nursing team
- Daily meals to suit most requirements
- Mobility aids as required
- A key worker who will come to know you well and be responsible for developing your care plan with you
- Access to our professional partners – GP, chemist, podiatrist, physiotherapist and hairdresser
- Great communal facilities, including lounges, residents' bar, large screen Sky TV, library, computers, pool/billiards table, hair salon, spa pool
- A full activities programme including regular van outings

Other services are available to care residents, such as telephone, TV and dry cleaning, and we can arrange visits to specialists – see our services brochure.



A HOME THAT CARES FOR YOU

RESPITE CARE / SHORT TERM CARE

Summerset welcomes residents who require short term care (also called respite care). You can stay with us for one day to one month. You may need care while your family or carer are away – or you may be recovering from a hospital stay. Subsidies are often available so do contact our Village Manager.

DAY CARE PROGRAMME

At Summerset we also offer a quality day care programme. Just book in and you can enjoy the warm supportive environment and companionship of other residents at a small cost. Subsidies may also be available.



DIVERSIONAL THERAPY

At Summerset we employ dedicated diversional therapy staff who provide daily activities and entertainment for residents individually and in groups. Common activities include bowls, daily news, van outings, flower arranging, quiz games and housie, or sometimes just a chat. Interdenominational church services are held regularly.

REST HOME CARE

Our rest home level care offers residents the very best in clinical care, while receiving the benefits of living in our warm, welcoming community. All residents have private rooms with modern decor, where they can enjoy their own possessions.

HOSPITAL CARE

When higher levels of support are needed our hospital level service provides 24 hour nursing care and supported living in comfortable, homely rooms and a warm, caring environment.

SUMMERSET SURE

Summerset provides the right level of care when you need it. Talk to our Nurse Manager about the option that is best for you. Then you will be sure ... Summerset Sure.

Every Summerset Care Centre employs Registered Nurses, and experienced caregivers who are on hand at all times. Medical practitioners, podiatrists and hair dressers visit the village on a regular basis.



SUMMERSET CARE APARTMENTS



Purchasing a Lifetime Occupation Right to a care apartment offers you the "best of both worlds" – companionship, security and your choice of personalised packages of care in a spacious and private home where your friends and family can visit and stay anytime. Ask about availability.